

U.S. BANK

Nebraska Home Finance Agency

March 09, 2021

And

March 10, 2021



Meet U.S. Bank



Sally Mazzola

**Vice President
HFA Sales**



Ned Tavale

**HFA Operations
Manager**

AGENDA



PURCHASE
OVERVIEW



DELIVERY



TOP
DEFICIENCIES



RESOURCES



Q&A



Pathway to Purchase

PATHWAY TO PURCHASE

ORIGINATE

UNDERWRITE

CLOSE

DELIVER TO U.S. BANK

DEFICIENCIES

PURCHASE



DELIVER TO U.S. BANK

DELIVER TO U.S. BANK

STEPS

- 1) NIFA APPROVED LENDER
- 2) U.S. BANK APPROVED LENDER
 - I. Become approved via (Lender.Management@usbank.com)
 - II. Take the 30-minute lender training
 - III. Obtain DocVelocity Access (HFADocVelocityAssistance@usbank.com)
- 3) Upload Closed Loan Package to U.S. Bank, via DocVelocity



DOCVELLOCITY

DOCVELLOCITY: PREVIEW

The screenshot displays the DocVelocity interface. At the top, there are three buttons: "New Submission" (with a dropdown arrow), "Sort/Annotate/File Submitted Documents", and "Move Submission To" (with a dropdown arrow). Below these is a search bar for submissions, showing "1 submission (1 page)" and a search icon. The search bar contains the text "Search for submissions by all attributes and doc...".

The main content area is split into two columns. The left column shows a list of submissions. The first submission is highlighted in teal and contains the following information: "Exception/Def..." (subject), "Mar 1, 2021, 10:30 AM" (date), "From USBHM HFA*" (sender), and "To Participating Lender" (recipient). A document icon is visible to the right of the recipient information.

The right column displays the details for the selected submission. It shows the "Subject: Exception/Deficiency Request", "From: USBHM HFA", "To: Participating Lender", and "Date: Mar 1, 2021, 10:30 AM". Below this is a "More" link. The "Message:" section contains the text: "Hello, please see the attached deficiency notice. If you have any questions, feel free to contact me via email: brady.lozenski@usbank.com. Thanks!".

Below the message is a section for documents, showing "1 document (1 page)" and a search icon. The search bar contains the text "Search for documents". Below the search bar are three buttons: "Stacking Orders" (with a document icon), "Filters" (with a dropdown arrow), and "Tags" (with a tag icon).

At the bottom of the document list, a document titled "Deficiency Notice (1 pgs)" is shown with a document icon to its left. This document title is circled in red.

DEFICIENCY NOTICE: PREVIEW

Date: 2/26/2021 Time: 4:01:28PM

Weekly Exception Recap Report

Page: 1

Lender: [REDACTED]
 To: [REDACTED]
 Att: [REDACTED]
 Fax #: [REDACTED]
 PH #: [REDACTED]

* please forward a pay history with Your loan exception

From: US Bank Home Mortgage, HFA Division
 OPERATION DEPARTMENT
 Fax #: 1-216-475-8627
 PH #: 1-800-562-5165
 BY:

BORRNAME	USB Loan # /		First Request	Laps	Exception	Reviewed By	Alloc Type
	Lender Loan#	Seri		Days			
HANSON, COURTNEY	[REDACTED]	NE1		0	1. ORIGINAL 1ST NOTE: MISSING ORIGINAL: Please ship Original 1st Note to the following address U.S. BANK HOME MORTGAGE, ATTN: Note Vault ATTN: Note Vault 9380 Excelsior Blvd, Hopkins MN 55343. Please upload tracking information via the thread.	BENJAMNI()	019
				0	2. ORIGINAL 2nd NOTE: MISSING ORIGINAL: Please ship Original Second Note to the following address U.S. BANK HOME MORTGAGE, ATTN: Note Vault 9380 Excelsior Blvd, Hopkins MN 55343. Please upload tracking information via the thread.		019
				0	3. Your dedicated deficiency specialist is Ben Walsh benjamin.walsh1@usbank.com from 7:30am to 4pm CST. My goal is to fund all loans within 20 days, please submit the required documentation, as quickly as possible.		019

#Of Loans: 1

#Of Outstanding Exceptions: 3

Grand Total :

TOTAL NUMBER OF LOANS: 1
 TOTAL NUMBER OF OUTSTAND. EXEPTIONS: 3
 TOTAL NUMBER OF LENDERS: 1



Top Deficiencies

Top Five Deficiencies

Second Federal Disclosures

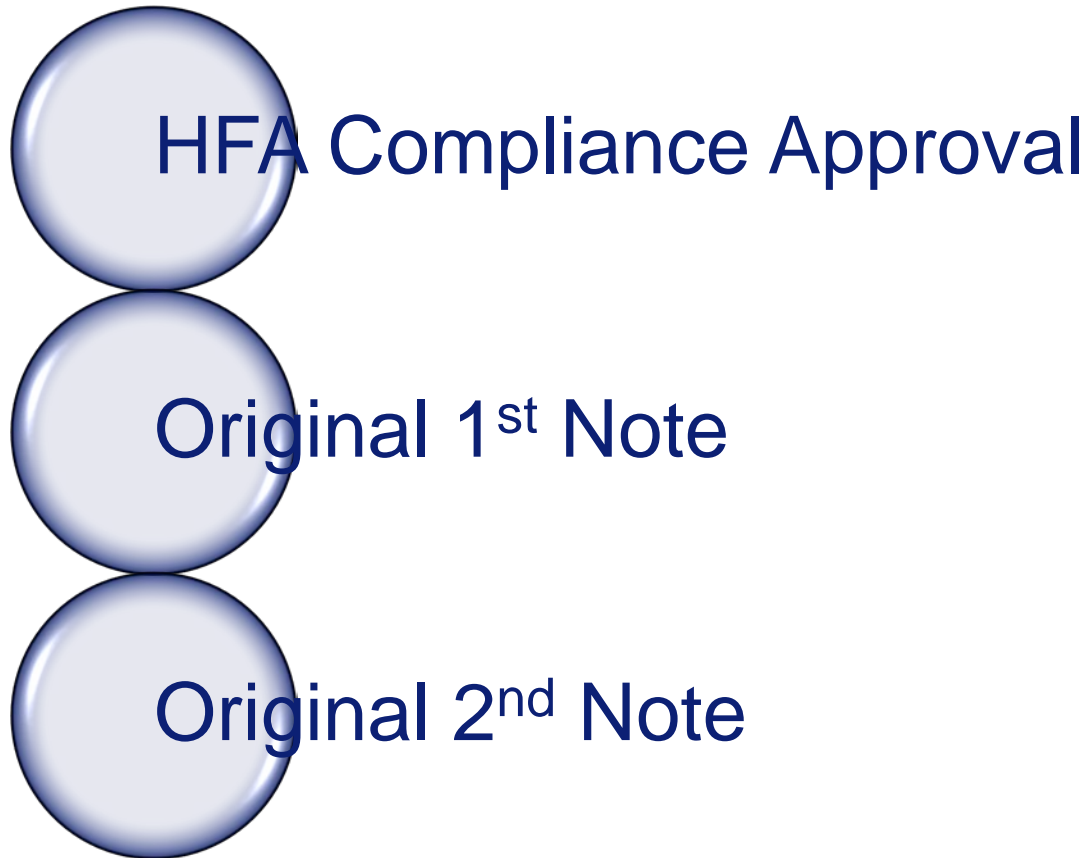
FHA 92900A

COVID-19 Attestation Form

Seller RE Commissions on Borrower CD

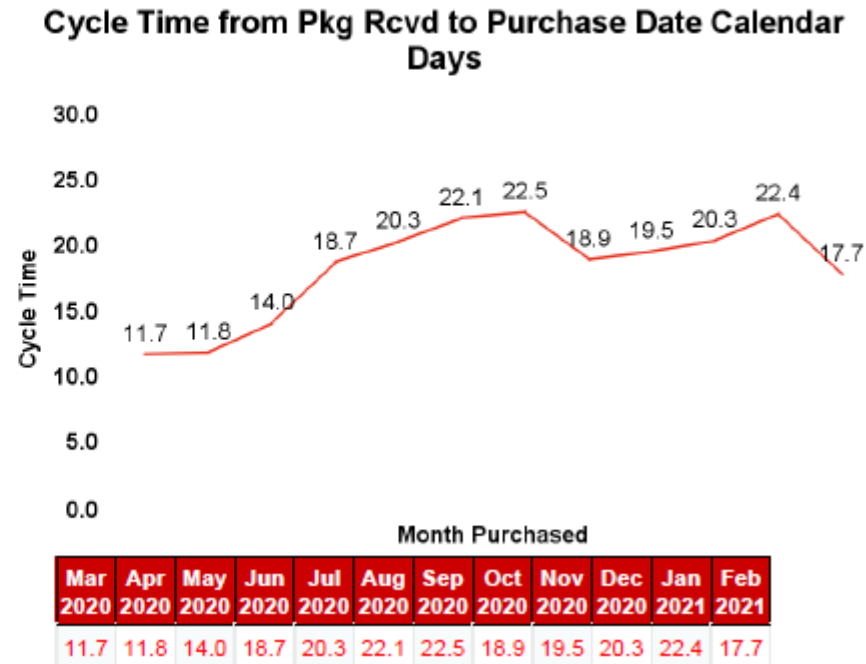
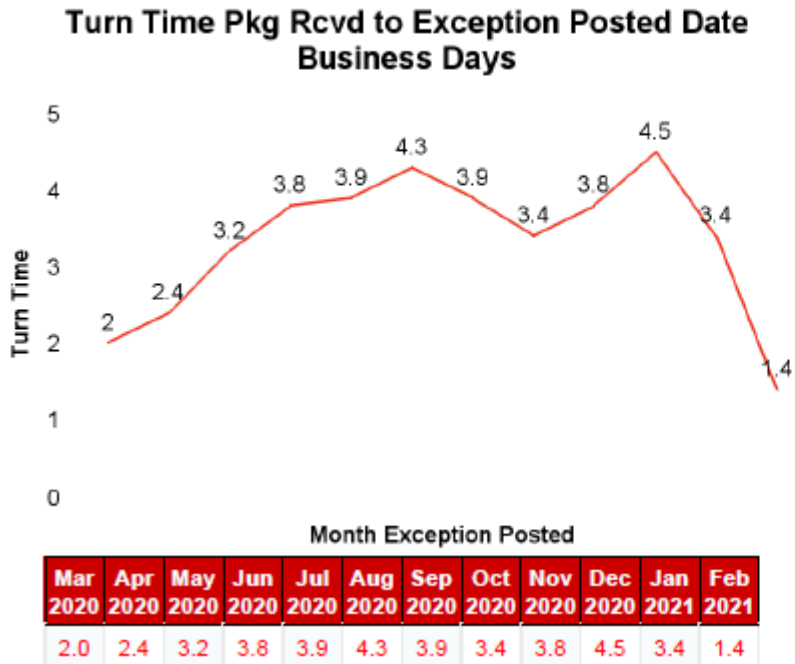
Appraisal Delivery Certificate

Reminders



NIFA VOLUME ANALYSIS

HFA Division Purchase Turn Time and Cycle Time





Resources

Contacts

Customer Care	<ul style="list-style-type: none">• HFACustomerCare@usbank.com• 800-562-5165 Option 1
HFA Help Desk	<ul style="list-style-type: none">• HFA.Programs@usbank.com• 800-562-5165 Option 2
Underwriting Customer Care	<ul style="list-style-type: none">• UWCustomerCare@usbank.com• 800-200-5881 Option 2
Compliance Support	<ul style="list-style-type: none">• USBHMLenderSupport@usbank.com
Post Funding	<ul style="list-style-type: none">• HFA.Postfunding@usbank.com
Doc Velocity Support	<ul style="list-style-type: none">• HFADocVelocityAssistance@usbank.com

For Your Reference

- Home Page
- Last 20 Documents Viewed
 - 800: Condominium Project Review
 - 900: Delivery and Funding
 - 1000: Bulletins and Communications
 - 1100: Exhibits, Forms, & Checklists
 - 1200: Appraisal
 - 1400: Overlay Matrix
 - 1500: Manufactured Housing
- Directory
 - HFA Lending Directory
 - Key Addresses and Reference Information**
- Client Resources

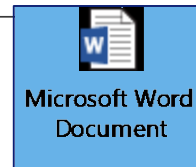
HFA Division Lending Guide > Directory > Key Addresses and Reference

Key Addresses and Reference Information



U.S. Bank Home Mortgage Key Addresses and Reference Information for HFA

Sections
Payments
Final Documents
Original Notes
MERS Assignments
Insurance Loss Payee Information
Servicing Transfer Information
Various ID Numbers





Q&A

Thank you!

