**Mission:** We provide Emergency Resources and Navigation Services to people living in Extreme Poverty to create Housing Stability.

**Vision:** Through Strategic Partnerships, we will provide an array of supportive services through case management to move individuals and families from dependency to sustainability and then on to self-sufficiency.

**Values:** Hope | Dignity | Compassion | Excellence | Diversity
Services

- Choice Pantry
  - 1x in 30 days
  - ID, Social Security Cards for each household member and a piece of mail

- Path to Services
  - Walk in M-TH 10am - 3:30pm / F 10am - 2pm

- Nutrition Education - Times Vary

- Community Garden - Neighborhood access
Services

- ID & Birth Certificate Assistance
  - Must Provide Letter of Need from Case Manager
  - Path to Services -
    - Walk in Tuesdays 2pm - 4pm

- Bus Passes
  - Newly employed - Prior to 1st paycheck
  - Provide Work Schedule
  - Path to Services
    - Walk in Tues. 9am - 1pm / Wed. & Thurs. 1pm - 4pm
Services

- Utility Assistance
  - Eligibility
    - Shut-Off Notice
    - 3 payments in the past 6 months
  - Path to Services
    - Walk in Monday 11am - 3pm
Programs

- SSVF (Supportive Services for Veteran Families)
  - Rapid Re-Housing Eligibility (Priority)
    - Street or Shelter Homeless
    - 1 Day of Active Duty
    - Discharge Status - Any other than Dishonorable
    - Below 30% AMI (50% if no wait list)
    - Douglas, Sarpy or Pottawattamie Counties
- Program Duration
  - 3 to 9 months
Programs

- SSVF (Supportive Services for Veteran Families)
  - Program Components
    - Intensive Case Management
      - Housing & Housing Stability
      - Connection to VA & Mainstream Benefits
      - Advocacy
      - Education & Employment
      - Navigation to Services & Supports
Programs

► SSVF (Supportive Services for Veteran Families)
  ► Program Components
    ► Financial Assistance (3rd Party Payments)
      ► Rental Application Fees, Security Deposits & Rent Payment Assistance
      ► Utilities Deposits & Utility Payment Assistance
      ► Miscellaneous Housing Stability Expenses
      ► ID’s & Birth Certificates
      ► Transportation (Bus Tickets)
Programs

- SSVF (Supportive Services for Veteran Families)
  - Program Components
    - Non-Financial Assistance
      - Pantries
      - Personal Hygiene Items
      - Furniture
      - Cleaning Supplies
      - Household Items
Programs

▶ SSVF (Supportive Services for Veteran Families)
  ▶ Path to Services
    ▶ For agencies using HMIS
      ▶ Referral from Case Manager to MACCH By-Name List
    ▶ Walk-In to CRRC - VA Community Resource and Referral Center
    ▶ Screen at Shelters - See Shelter Case Manager
Partnerships

- HRT & Partner Referrals
  - Complete packets = Expedient Assistance
- VA - HUD/VASH
- Hunger Collaborative
  - Heartland Hope | Heart Ministry Center | Together
  - Craig Howell chowell@togetheromaha.org
- Goodwill
  - Job Readiness Classes & 1:1 sessions
    - Thursdays @ 1:30
    - Call Linda to sign-up - 402-345-8047 x 207
- Omaha Public Library - Outreach
- Shelters - In-Reach
Driving Principals

- Housing First
- Client Choice
- Environment
- Supportive Services
- Collaboration/Network