



MEMORANDUM

TO: NIFA Participating Lenders
FROM: Jacki Young, Chief Homeownership Officer
DATE: April 11, 2018
SUBJECT: Memo #18-12, UniteUS Loan Delivery System Delayed

Please be advised that based on recent user testing of the UniteUS loan delivery system, U.S. Bank Home Mortgage has decided to delay the pilot implementation date set for April 16, 2018.

Attached is Lender Operations Update 2018-20 (A) for your reference. We will communicate a new implementation date once U.S. Bank Home Mortgage is confident the system is ready for use.

We sincerely apologize for any inconvenience this has caused and we greatly appreciate your understanding and support of our program!

Lender Operations Update



Attn: Nebraska HFA Lenders

April 10, 2018

Important: New Web-Based Loan Delivery System Delayed

L-2018-020 (A) - Revised

Nebraska Housing Finance Agencies (HFA)

Update

Summary

In **Lender Operations Update (LOU) 2018-020 (A)** published on March 19, 2018, U.S. Bank Home Mortgage announced we would soon partner with you to pilot our new **UniteUS system for HFA loans**.

Delayed Implementation

As we continue to evaluate system enhancements required for the pilot program, we are also closely monitoring that we are able to present the very best product to you as participating lenders in the pilot program. Based on recent user testing, we have made the decision to delay the beginning of the pilot program. This additional time will allow us to confidently provide you with a loan delivery system that performs to our standards.

Delayed: Upcoming Training

For the purposes of this pilot, we are also going to delay all future training sessions until further notice. Many of you have already signed up for training sessions and we apologize for any inconvenience this may cause; however, it is our intent that once we complete the final stages of user testing, we will also be able to provide you with a more robust training experience.

Additional Information

We realize the time and effort that you have taken to partner with us in implementing a process to participate in this pilot program. Again, we apologize for any inconvenience that this delay may cause, but feel confident that our diligence in additional system testing is the right choice for our valued lenders.

We are committed to providing you with the most recent information, as it is available.

Questions

HFA Lenders: Please contact the Housing Finance Agency Hotline at 800.562.5165, option 2 for the HFA Lender Management Team.

We appreciate your patience and continued partnership and look forward to working with you!